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[www.line1networks.com](http://www.line1networks.com)

### Live Answering Service

Company Name.....	Name.....
ACN/ABN.....	Contact Number .....
Company Address.....	Email Address.....
Suburb .....	Fax Number.....
State .....	Accounts Contact Name.....
Post Code.....	Contact Number.....
Postal Address.....	Email Address.....
Suburb.....	Fax Number.....
State.....	Business Opening Hours.....
Post Code.....	Opening Greeting.....

### \$55 Live Answering Service Information

Pricing \$55 per month including GST

40 calls included per month

Excess calls \$1.65 including GST

Answering Service

Message Details: Name, Ph, Nature of call

Message Despatch;

SMS Destination .....

Email Destination.....

Both.....

I have viewed and understood the Terms and Conditions pertaining to this service located at [www.line1networks.com](http://www.line1networks.com) and that the term of this agreement is for a period no less than 30 days.

Signature of Client : .....

Name of Signatory: .....

Date:.....

### Direct Debit Information

Company Name : \_\_\_\_\_ Credit Card Direct Debit Request  
Customer Request.

I/We .....request you Line1 Networks Pty Ltd to arrange for funds due for payment to be debited from my/our account detailed below under the Direct Debiting System. This authorisation is to remain in force in accordance with the terms described in the Customer Service Agreement, a copy of which I have received.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

If a joint bank account please include both signatures.

Details of Credit Card that is to be billed

Name of Financial Institution (eg: Commonwealth etc): \_\_\_\_\_

Type of Credit Card: Mastercard - Visa

Card Holders Name: \_\_\_\_\_

Credit Card Number: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

CSV Number: \_\_\_\_\_ (Last 3 digits on back of card)

Expiry Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

### Direct Debit Terms and Conditions

#### Direct Debit Agreement

Debiting details: Maximum amount to be debited: As per Line1 Networks Pty Ltd invoice for services. Frequency of debit: As per Line1 Networks Pty Ltd agreement. First payment date: Upon first invoice. Final payment date: Until further notice. The Customer invoice will specify the date on which the direct debit will be made and any changes to these direct debiting arrangements will be notified 14 days in advance. Where the due date falls on a non-business day, we will draw the next business day. We will not change the amount or due date on the invoice without your prior approval. We reserve the right to cancel this arrangement, if three drawings are returned unpaid. **Your Rights** - Should you wish to terminate this arrangement, stop payment, change the amount or consider the direct debit has been made incorrectly, the Customer will need to call Line1 Networks Pty Ltd Accounts on 1300 666 117; **and/or** visit the Line1 Networks Pty Ltd Office at 183 Melbourne St, North Adelaide, SA, 5006; **and/or** send written correspondence to Line1 Networks Pty Ltd, PO Box 3141, North Adelaide, SA, 5006

#### Please allow 3 working days for the amendments to take effect.

The Customer should be aware that Direct debiting is not available on all accounts; and Account details should be checked against a recent statement from the account holder's Financial Institution. The customer should also ensure the authorization given to draw on the nominated account, is identical to the account authority held by the Financial Institution. (If the Customer is in any doubt, they should check with their Ledger Financial Institution before completing the drawing authority.) The customer should also be aware that it is also their responsibility: To advise Line1 Networks Pty Ltd if the account is closed or transferred, and To make mutually suitable alternative payment arrangements It is the Customer's responsibility to ensure that sufficient cleared funds are in the nominated debiting account at all times as Line1 Networks Pty Ltd reserves the right to debit the amount due, as specified on the invoice. For returned unpaid transactions, the following procedures or policy will apply: Customers will be contacted by phone and email; and Fees and Charges of \$10.00 will apply at Line1 Networks Pty Ltd's discretion. All Customer records and account details will be kept private and confidential to be disclosed only at the request of the Customer or Financial Institution in connection with a claim made to an alleged incorrect or wrongful debit. Line1 Networks Pty Ltd recommends that the Customer confirm their direct debit details with their Financial Institution before submitting them, as any bounced payments due to incorrect details will incur a \$5.00 fee.

### Fax Completed Forms to 1300 666 118

**Your new service will be set-up within 24 hour setup and you will receive email notification of your password for online access to your messaging interface.**

Please tick box for webSMS access at \$0.165 per SMS